

Centre Improvements

Every year the centre closes for two weeks over Christmas and the New Year to undertake major annual maintenance projects. Every year the main stadium floor is resealed to ensure the playing surface is protected and to extend the life of the floor.



Board Members

Margot Strachan	President
Rhys Roberts	Vice President & Lions Club of Blackwood
Jennifer Ayres	Treasurer
Paul Heinrich	Secretary/Public Officer
Mayor Glenn Spear	City of Mitcham
Jacque Wright	Rotary Club of Blackwood
Brad Williams	Committee Member
Ian White	Committee Member
Andrew Moxham	Committee Member
Alison Snel	Committee Member

Our Valued Sponsors

Ring Partners Real Estate
 Mole Checks Australia
 Sam Duluk MP Member for Waite
 Nicolle Flint MP Member for Boothby
 Cr Karen Hockley
 Fire & Rescue Australia
 Brendan Wyld Physiotherapy
 Blackwood Optical
 Blackwood Hire
 Cooida Blinds & Curtains
 Waggon Wheels Fruiterer
 Flight Centre Blackwood
 The Green Dispensary
 Blackwood Chiropractic
 Choices Carpets
 2 Hoops Basketball
 Full Circle Hand Therapy
 Complete Podiatry

We continue to be supported by many local businesses and their contribution to the centre is greatly appreciated.

Our Major Sponsor is **Ring Partners Real Estate** who have been our major sponsor since the opening of the new centre in 2004. A fantastic commitment and one we value very highly.

Financial Report

2018 saw the Centre return to a surplus position.

Our Trading Surplus was \$149,451 compared to a deficit of \$14,287 in 2017. This remarkable surplus was due to receiving \$122,235 Fund My Neighbour Grant. The actual surplus once the grant income was removed was \$27,216. Turnover increased by 6% which was achieved by hiring the Fitness Studio to external PT's. As for team sports, both Netball & Basketball had growth and our gymnastic program stood strong, with our Levels programs gaining momentum. We continued to spend monies on maintaining, upgrading and increasing our equipment. Unfortunately, the City of Mitcham council withdrew funding (\$6,790) which they

had previously paid to cover the maintenance of the car park. Direct cost increased by 10% and indirect costs

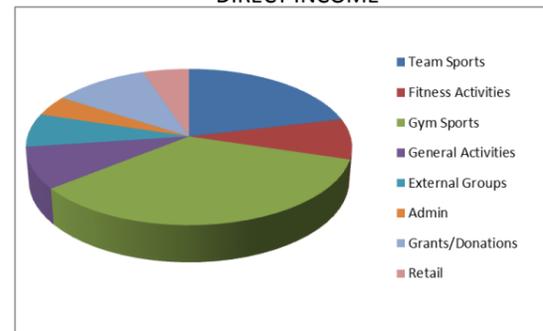
had a minimal increase of 1%.

With receipt of the Fund My Neighbourhood grant we were able to get the ball rolling with the installation of the air-conditioning and heaters in the Gymsports Hall and fans and heaters in our sports stadium. Along with this, we invested a further \$28,365 in assets, including new matting in the Gymsport Hall, upgrade of computer equipment, replaced the carpet in the administration area and some LED Lighting throughout the centre to help with electricity costs.

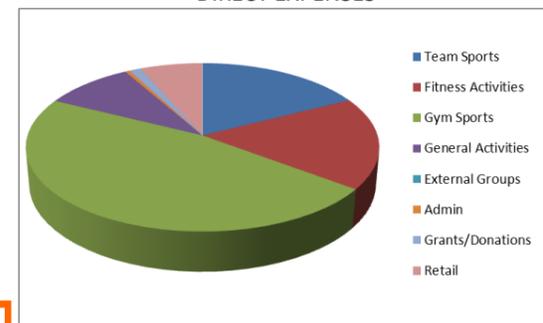
Our "Statement of Cash Flow", does indicate that we increased our cash position by a \$170,783. This is important, as this gives the centre the reassurance to move forward knowing it can service all it's liabilities as they fall due.

In conclusion, the centre is striving to improve and maintain this remarkable multi-function facility of which we can all be proud. Special thanks to all the staff, clubs and volunteers who have contributed to a successful year.

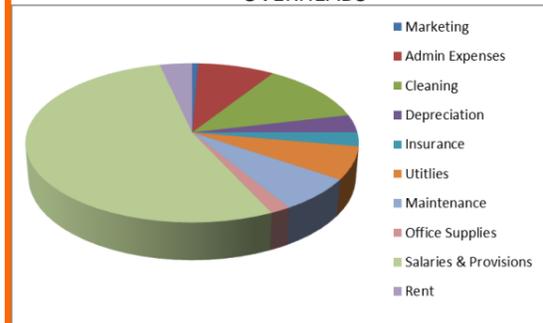
DIRECT INCOME



DIRECT EXPENSES



OVERHEADS



Blackwood Community Recreation Association Inc.



President's Report 2018

My involvement with the Blackwood Community Recreation Association Inc. commenced about 20 years ago as a parent taking my first born to KinderGym. Over the last 20 years I have continued to be a customer of the Blackwood Community Recreation Centre through more KinderGym (3 children!!), primary school basketball, trampolining, boys gymnastics, KinderGym birthday parties, roller skating and more recently I have volunteered time to the Board of Management.

2018 has been my second year serving as the President of the Board of Management, a privilege I have enjoyed. This will be my last year on the Board of Management and when I reflect on my involvement with this wonderful community organisation, it is not so much the physical activities that I and my children have enjoyed participating in, but the connection to people that lingers in my memories. Meeting other new parents at KinderGym and having a coffee and cookie afterwards, enjoying conversation with other parents watching basketball, selling sausages at trampoline competitions and meeting so many people, working with a dedicated Board of Management and staff team.

The Association's tag line "Activity for All" concisely sums up the important role the Blackwood Community Recreation Centre plays in our community. But more importantly, in a time where we know that social isolation and loneliness are very real issues, the **Rec Centre** provides **connection** to and for the community. At all ages and stages people come to the Rec Centre not only for physical activity but also **social activity**.

During the last year the Association has accomplished so much for our community through the services it operates at the Blackwood Community Recreation Centre. This Annual Report will highlight some of those accomplishments, celebrate another year of service to our community and acknowledge the many people who have assisted in these achievements.

With the support of Board Member Brad Williams, a survey was developed to capture some very helpful data from our customers which will assist us to plan and meet the ongoing community needs.

We received 331 responses to our online survey – 239 of these were from our Rec Centre community. This gave us a chance to compare the perspectives of our customers with non-customers.

What do our customers value?

Our customers rate physical exercise, a fit-for-purpose and safe facility and a viable and sustainable Centre as the top three key elements they look for in a local recreation centre.

How satisfied are our customers? Of our 239 respondents...

- 87% are very satisfied or satisfied with our front counter customer service
- 84% are very satisfied or satisfied with our facilities and equipment
- 82% are very satisfied or satisfied with the officials, coaches and instructors
- 76% are very satisfied or satisfied with our program and activity administration

We have a good blend of regular and new customers. Around 30% of respondents have been attending the Centre for more than 5 years, and around 20% have been attending for less than 1 year. Around 4000 people use the Centre each week and around 50% use the Centre two or more times per week! 75% of our customers reside in Eden Hills or the neighbouring suburbs (Blackwood, Coromandel, Aberfoyle Park, Belair etc.). This means that 25% of our customers are willing to travel from out of the immediate region to attend our facility.

The results from the Customer Survey have been used by the Board of Management to develop a number of strategies to continue building on our strengths and to make improvements where we can to achieve high customer satisfaction.

The Association has been at the Eden Hills site for 15 years now, which amongst other things means that we are renegotiating our lease of the building with the Mitcham Council. This is an important process as we wish to secure not only certainty of our physical location for the next 15 years, but also secure a financial arrangement that will ensure our long term financial viability.

I would like to thank the members of the Board of Management. It is an important role each Board member has, and I thank you all for giving your valued time in being part of it.

The BCRA sincerely thanks Margaret and Tyler for their leadership. Their hard work, leadership and dedication that they have provided to the Centre over the last 12 months is greatly acknowledged by the Management Committee. To the Administration and Customer Service staff, the Gymnastics coaches, Trampoline coaches, Team Sports umpires/ referees, Fitness Instructors, School Holiday Program staff, who contribute their expertise, time and effort in support of centre and all of its customers, we also say a big thank you.

In closing I would like to thank our community for its continued support of the Blackwood Community Recreation Centre. We provide a valuable service to our community and it is rewarding to see the Centre busy, vibrant and enjoyed by so many community members young and old.

Margot Strachan

Centre Programmes & Activities

Team Sports

Team sports fluctuate in their popularity from year to year. 2018 was no exception with a decline in Junior Basketball and Inline Hockey numbers and an increase in the other sports. Overall team sports financial position finished the year ahead of budget. This cycle is normal for team sports and a number of factors contribute to it. Some of the external factors that have affected the 2018 results are a new roller skating rink opening and other centres starting new competitions. As well as losing some teams, we have also gained some teams for similar reasons in particular we picked a few new indoor soccer teams when a local centre cancelled their competition.



Sport	2015	2016	2017	2018
Men's Basketball	13	12	13	12
Women's Basketball	7	7	9	10
Mixed Basketball				4
Junior Basketball	36	43	51	36
Netball Day	7	8	6	5
Netball Mixed	21	20	25	28
Netball Night	6	5	8	8
Soccer	25	30	25	30
Volleyball	14	14	8	10
Inline Hockey SNR	13	13	12	8
Total	142	152	157	151

Fitness Studio

The Fitness Studio continues to provide opportunities to a broad cross section of the community to keep fit and healthy.

The highlights for 2018 included:-

- *Increased use of the studio by both contracted Personal Trainers and casual trainers. This has brought a new "vibe" to the studio and some extra funds.
- *A new upright bike was purchased with funds kindly donated by the Blackwood Lions Club and Stadium Stomp participants.
- *Agreement entered into with Flinders University to provide placement opportunities for students studying Health Science. Students are working with our instructors in the S4L 50+ Fitness program as well as our resident Exercise Physiologist, Nikki Sleep.
- *2 new sponsors were welcomed to the Fitness Studio, Cornes Toyota and Flinders University. The sponsorship dollars are to be used to purchase new fitness equipment.
- *2 new classes, Zumba Gold and Boxing, were introduced to offer some variety to members.



Our Stadium Stomp Team, who stomped the stairs at Adelaide Oval:- Neil, Debbie, Nikki, Diana & Paige.



Work experience student Ty joining the boxing class with Marinus.

Health, Wellness & Fitness Expo

Molechecks Australia joined a number of our valued sponsors at our Expo in November. This was a great opportunity for our patrons to get a few free health checks, and for our sponsors to promote their services.



Gymsports

In November Gymnastics SA held their Annual awards, which celebrate the outstanding achievements and contributions by athletes, coaches and Volunteers throughout 2018. Blackwood Gymsports achieved a finalist spot for Large club of the Year along with coaches Skye Footner and Dylan Rogers also earning finalist spots for Coach of the Year! Congratulations to all and the great achievement for the club.

Trampoline Sports

2018 was an incredibly successful year for Trampoline Gymnastics. A team of six Blackwood athletes qualified for the Australian Gymnastics Championships in Melbourne during May. The competition was highly successful, with Blair becoming an Individual Trampoline Australian Champion, as well as winning a silver and bronze, Tom winning silver for Tumbling, and Gabby and Kiara taking bronze in the Team Final. In addition, Gabby was also selected for the Youth Olympic Games trial, placing 6th in that competition.

During July, both Gabby and Kiara trained with Australia's up and coming athletes at the Team Future clinic in Sydney.

Kiara was nominated at the 2018 Gymnastics SA Junior Trampoline Athlete of the Year for her success in Tumbling and Double Mini Trampoline at the Loule Cup, held in Portugal during October.

It wasn't all serious competition, however! Our club was also featured on Total-Wild, explaining our sport and recruiting new members.

Our coaches were also successful, learning from Team Future coordinator Damien Ryan, as well as Head Coach Daniel Lynch participating in the Office for Recreation and Sport Coach Development Program.



Coach Dan Lynch with Kiara, Jemima, Tom, Gabby and Blair

Gymnastics



The Competition Program for both Girls (WAG) and Boys (MAG) improved their numbers overall with growth in the club at an all-time high. Approx. 100 girls and 40 boys attended classes and competitions with excellent results.

The WAG program achieved 2nd, 4th & 5th overall placings at the State Championships with Gracie & Grace selected to represent the state at different competitions, and Kate and Caden being invited to join the Junior Elite talent squad.

The MAG program competed in over 6 different competitions throughout the year, we achieved many successes at each separate event.

Gym For All

Our GFA Program continues to prove popular with parents and the community with a number of days booking out during the year. This is our entry level program and is a great way to introduce children to the art of Gymnastics and give them a solid basis for all future sporting endeavours. The growth of our GFA Program meant that all ages, from 6mths to late teens, were given the opportunity to participate in classes that were relevant to their age and skill level.

Community Events

Our Blackwood Christmas Parade float, which led the way for our many families and participants who joined the fun and community spirit.

The Centre also participated in the **Blackwood Rotary Club Christmas Fair** held in Karinya Reserve, on a beautiful day in November.

